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California State Senate

SENATOR
DAVE MIN

THIRTY-SEVENTH SENATE DISTRICT



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August 29, 2024

Steve Gordon, Director
California Department of Motor Vehicles
2415 1st Ave., Mail Station F101
Sacramento, CA 95818-2606

Dear Director Gordon:

This letter is to express my concern about the recent decision to close the Laguna Hills DMV office.

The Laguna Hill office provides crucial services to the residents of Laguna Woods, Laguna Beach, Irvine, and Lake Forest and I fear that closing the office will leave these communities without reasonable access to essential DMV services.

Your department has made commendable efforts to move many DMV transactions online. However, the Laguna Hills office is uniquely necessary because it serves a large senior community that faces unique barriers when accessing online services and often requires in-person visits. The next nearest DMV offices are miles away and already extremely busy. Closing the Laguna Hills office will transfer additional work to these overburdened offices and further slowdown services provided to Californians.

While I appreciate your department's efforts to find an alternate location to serve the southern Orange County region, the DMV has yet to find an alternative customer service location. Because of this, I highly encourage the department to keep the Laguna Hills DMV office open.

Additionally, I am asking that you meet with my staff as soon as possible to discuss other DMV office location options in southern Orange County. I am confident that, by working together, we will find a solution that best serves the community.

Sincerely,

A handwritten signature in black ink, appearing to read "DM", with a long horizontal flourish extending to the right.

DAVE MIN
Senator, 37th District

DKM:mk/jf